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CERTIFICATE OF MAILING

I hereby certify that the below listed items are being deposited with the U.S. Postal Service as first class mail in an envelope addressed to:

**Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, Virginia 22313-1450**

on April 5, 2007

Anne Antonoff
Anne Antonoff

In Re Application of:

Hedlund, et al.

Serial No.: **10/633,357**

Group Art Unit: **3623**

Examiner: **TBA**

Filed: **August 1, 2003**

Docket No. **762302-1050**

For: **SYSTEM AND METHOD FOR SCHEDULING OF PERSONNEL**

The following is a list of documents enclosed:

- Return Postcard
- Information Disclosure Statement
- Form 1449(Pages 1-8 U.S. Patents and Foreign and Pages 1-10 Articles)
- Copes of Non-patent material enclosed

Further, the Commissioner is authorized to charge Deposit Account No. 20-0778 for any additional fees required. The Commissioner is requested to credit any excess fee paid to Deposit Account No. 20-0778.



PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re the application of:

Confirmation: 3703

Hedlund, *et al.*

Art Unit: 3623

Serial Number: 10/633,357

Examiner: TBA

Filing Date: August 1, 2003

Docket No.: 762302-1050

Title: **SYSTEM AND METHOD FOR SCHEDULING OF PERSONNEL**

INFORMATION DISCLOSURE STATEMENT

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, Virginia 22313-1450

Sir:

This information disclosure statement is filed in accordance with 37 C.F.R. §§ 1.56, 1.97, and 1.98, and specifically:

- ☒ under 37 CFR 1.97(b), or
(within Three months of filing national application; or date of entry of international application; or before
mailing date of first office action on the merits; whichever occurs last)
- ☐ under 37 CFR 1.97(c) together with either a:
☐ Statement Under 37 C.F.R. 1.97(e), or
☐ a \$180.00 fee under 37 CFR 1.17(p), or
(After the CFR 1.97(b) time period, but before the final office action or notice of allowance, whichever
occurs first)
- ☐ under 37 CFR 1.97(d) together with a:
☐ Statement under 37 CFR 1.97(e), and
☐ a \$180.00 petition fee set forth in 37 CFR 1.17(p).
(Filed after final office action or notice of allowance, whichever occurs first, but before payment of the
issue fee)

- ☐ Enclosed is a check in the amount of \$.
- ☐ Enclosed is Credit Card Payment Form (PTO-2038) in the amount of \$.
- ☐ Please charge \$ to deposit account .

☒ At any time during the pendency of this application, please charge any fees required to Deposit Account 20-0778 pursuant to 37 CFR 1.25. The Commissioner is hereby requested to credit any overpayment to Deposit Account No. 20-0778.

☒ Applicant(s) submit herewith *Form PTO SB/08A-08B-08a - Information Disclosure Statement by Applicant* together with copies (where required) of patents, publications or other information of which applicant(s) are aware, which applicant(s) believe(s) may or may not be material to the examination of this application and for which there may be a duty to disclose in accordance with 37 CFR 1.56. As required by 37 C.F.R. §1.98(a), a legible copy of each document is provided.

☒ A concise explanation of the relevance of foreign language patents, foreign language publications and other foreign language information listed on PTO Form SB/08A-08B-08a, as presently understood by the individual(s) designated in 37 CFR 1.56(c) most knowledgeable about the content is given on the attached sheet, or where a foreign language patent is cited in a search report or other action by a foreign patent office in a counterpart foreign application, an English language version of the search report or action which indicates the degree of relevance found by the foreign office is listed on the form PTO SB/08A-08B-08a and is enclosed herewith.

The following rights are reserved by the Applicant(s): the right to establish the patentability of the claimed invention over any of the listed documents should they be applied as reference, and/or the right to prove that some of these documents may not be prior art, and/or the right to prove that some of these documents may not be enabling for the teachings they purport to offer.

This statement should not be construed as a representation that an exhaustive search has been made, or that information more material to the examination of the present application does not exist. Any statements or identifications regarding the relevance of any portion(s) of cited references should not be construed as a representation that the most relevant portion(s) have been identified, and the absence of such statements or identifications should not be construed as representations that there are no relevant portion(s). The Examiner is specifically requested not to rely solely on the materials submitted herewith. The Examiner is requested to conduct an independent and thorough review of the documents, and to form independent opinions as to their significance.

It is requested that the information disclosed herein be made of record in this application and that the Examiner initial and return a copy of the enclosed PTO SB/08A-08B-08a to indicate the documents have been considered.

Respectfully Submitted,

**THOMAS, KAYDEN, HORSTEMEYER
& RISLEY, L.L.P.**

By:


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INFORMATION DISCLOSURE CITATION

(Use several sheets if necessary)

Attorney Docket No.
762302-1050

Serial No.
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Applicant
Hedlund, et al.

Filing Date
08/01/2003

Group
3623

U.S. PATENT DOCUMENTS

Examiner Initials	Item	Document Number	Date	Name	Class	Subclass	Filing Date If Appropriate
/G.P./	1	2001/0000962	05/10/01	Rajan			
	2	2001/0032335	10/18/01	Jones			
	3	2001/0043697	11/22/01	Cox et al.			
	4	2002/0038363	03/28/02	MacLean			
	5	2002/0052948	05/02/02	Baudu, et al.			
	6	2002/0065911	05/30/02	Von Klopp, et al.			
	7	2002/0065912	05/30/02	Catchpole, et al.			
	8	2002/0128925	09/12/02	Angeles			
	9	2002/0143925	10/03/02	Pricer et al.			
	10	2002/0165954	11/07/02	Eshghi, et al.			
	11	2003/0055883	03/20/03	Wiles, et al.			
	12	2003/0079020	04/24/03	Gourraud et al.			
	13	2003/0144900	07/31/03	Whitmer			
	14	2003/0154240	08/14/03	Nygren, et al.			
	15	2004/0100507	05/27/04	Hayner, et al.			
	16	2004/0165717	08/26/04	McIlwaine, et al.			
	17	2005/013560	06/23/05	Lee, et al.			
	18	3,594,919	07/27/71	De Bell, et al.			
	19	3,705,271	12/05/72	De Bell, et al.			
	20	4,510,351	04/09/85	Costello, et al.			

FOREIGN PATENT DOCUMENTS

		Document Number	Date	Country	Class	Subclass	Translation
							Yes No

* EXAMINER: Initial if citation considered, whether or not citation is in conformance with MPEP § 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to the applicant.

EXAMINER'S SIGNATURE: /George Park/

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3623**U.S. PATENT DOCUMENTS**

Examiner Initials	Item	Document Number	Date	Name	Class	Subclass	Filing Date If Appropriate
/G.P./	21	4,684,349	08/04/87	Ferguson, et al.	X	X	X
	22	4,694,483	09/15/87	Cheung			
	23	4,763,353	08/09/88	Canale, et al.			
	24	4,815,120	03/21/89	Kosich			
	25	4,924,488	05/08/90	Kosich			
	26	4,953,159	08/28/90	Hayden, et al.			
	27	5,016,272	05/14/91	Stubbs, et al.			
	28	5,101,402	03/31/92	Chiu, et al.			
	29	5,117,225	05/26/92	Wang			
	30	5,210,789	08/31/93	Jeffus, et al.			
	31	5,239,460	08/24/93	LaRoche			
	32	5,241,625	08/31/93	Epard, et al.			
	33	5,267,865	12/07/93	Lee, et al.			
	34	5,299,260	03/29/94	Shaio			
	35	5,311,422	05/10/94	Loftin, et al.			
	36	5,315,711	05/24/94	Barone, et al.			
	37	5,317,628	05/31/94	Misholi, et al.			
	38	5,347,306	09/13/94	Nitta			
	39	5,388,252	02/07/95	Dreste, et al.			
	40	5,396,371	03/07/95	Henits, et al.			
	41	5,432,715	07/11/95	Shigematsu, et al.			

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						Yes No

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3623**U.S. PATENT DOCUMENTS**

Examiner Initials	Item	Document Number	Date	Name	Class	Subclass	Filing Date If Appropriate
/G.P./	42	5,465,286	11/07/95	Clare, et al.			
	43	5,475,625	12/12/95	Glaschick			
	44	5,485,569	01/16/96	Goldman, et al.			
	45	5,491,780	02/13/96	Fyles, et al.			
	46	5,499,291	03/12/96	Kepley			
	47	5,535,256	07/09/96	Maloney, et al.			
	48	5,572,652	11/05/96	Robusto, et al.			
	49	5,577,112	11/19/96	Cambray, et al.			
	50	5,590,171	12/31/96	Howe, et al.			
	51	5,597,312	01/28/97	Bloom, et al.			
	52	5,619,183	04/08/97	Ziegra, et al.			
	53	5,696,906	12/09/97	Peters, et al.			
	54	5,717,879	02/10/98	Moran, et al.			
	55	5,721,842	02/24/98	Beasley, et al.			
	56	5,742,670	04/21/98	Bennett			
	57	5,748,499	05/05/98	Trueblood			
	58	5,778,182	07/07/98	Cathey, et al.			
	59	5,784,452	07/21/98	Carney			
	60	5,790,798	08/04/98	Beckett, II, et al.			
	61	5,796,952	08/18/98	Davis, et al.			
	62	5,809,247	09/15/98	Richardson, et al.			

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Examiner Initials	Item	Document Number	Date	Name	Class	Subclass	Filing Date If Appropriate
/G.P./	63	5,809,250	09/15/98	Kisor			
	64	5,825,869	10/20/98	Brooks, et al.			
	65	5,835,572	11/10/98	Richardson, Jr., et al.			
	66	5,862,330	01/19/99	Anupam, et al.			
	67	5,864,772	01/26/99	Alvarado, et al.			
	68	5,884,032	03/16/99	Bateman, et al.			
	69	5,907,680	05/25/99	Nielsen, Jacob			
	70	5,918,214	06/29/99	Perkowski			
	71	5,923,746	07/13/99	Baker, et al.			
	72	5,933,811	08/03/99	Angles, et al.			
	73	5,944,791	08/31/99	Scherpbier			
	74	5,948,061	09/07/99	Merriman, et al.			
	75	5,958,016	09/28/99	Chang, et al.			
	76	5,964,836	10/12/99	Rowe, et al.			
	77	5,978,648	11/02/99	George, et al.			
	78	5,982,857	11/09/99	Brady			
	79	5,987,466	11/16/99	Greer, et al.			
	80	5,990,852	11/23/99	Szamrej			
	81	5,991,373	11/23/99	Pattison, et al.			
	82	5,991,796	11/23/99	Anupam, et al.			
	83	6,005,932	12/21/99	Bloom			

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						Yes No

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Examiner Initials	Item	Document Number	Date	Name	Class	Subclass	Filing Date If Appropriate
/G.P./	84	6,009,429	12/28/99	Greer, et al.			
	85	6,014,134	01/11/00	Bell et al.			
	86	6,014,647	01/11/00	Nizzari, et al.			
	87	6,018,619	01/21/00	Allard, et al.			
	88	6,035,332	03/07/00	Ingrassia,, et al.			
	89	6,038,544	03/14/00	Machin, et al.			
	90	6,039,575	03/21/00	L'Allier, et al.			
	91	6,057,841	05/02/00	Thurlow, et al.			
	92	6,058,163	05/02/00	Pattison, et al.			
	93	6,061,798	05/09/00	Coley, et al.			
	94	6,072,860	06/06/00	Kek, et al.			
	95	6,078,394	06/13/00	Chen, et al.			
	96	6,078,894	06/20/00	Clawson, et al.			
	97	6,091,712	07/18/00	Pope, et al.			
	98	6,108,711	08/22/00	Beck, et al.			
	99	6,122,665	09/19/00	Bar, et al.			
	100	6,122,668	09/19/00	Teng, et al.			
	101	6,130,668	10/10/00	Stein			
	102	6,138,139	10/24/00	Beck, et al.			
	103	6,144,991	11/07/00	England			
	104	6,138,139	11/14/00	Stuppy			

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						Yes No

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Examiner Initials	Item	Document Number	Date	Name	Class	Subclass	Filing Date If Appropriate
/G.P./	105	6,151,622	11/21/00	Fraenkel, et al.			
	106	6,154,771	11/28/00	Rangan, et al.			
	107	6,157,808	12/05/00	Hollingsworth			
	108	6,171,109	01/09/01	Ohsuga			
	109	6,182,094	01/30/01	Humpleman, et al.			
	110	6,195,679	02/27/01	Bauersfeld, et al.			
	111	6,201,948	03/31/01	Cook, et al.			
	112	6,211,451	04/03/01	Tohgi, et al.			
	113	6,225,993	05/01/01	Lindblad, et al.			
	114	6,230,197	05/08/01	Beck, et al.			
	115	6,236,977	05/22/01	Verba, et al.			
	116	6,244,758	06/12/01	Solyman, et al.			
	117	6,282,548	08/28/01	Burner, et al.			
	118	6,286,030	09/04/01	Wenig, et al.			
	119	6,286,046	09/04/01	Bryant			
	120	6,288,753	09/11/01	DeNicola, et al.			
	121	6,289,340	09/11/01	Purnam, et al.			
	122	6,301,462	10/09/01	Freeman, et al.			
	123	6,301,573	10/09/01	McIlwaine, et al.			
	124	6,324,282	11/27/01	McIlwaine, et al.			
	125	6,347,374	02/12/02	Drake, et al.			

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						Yes No

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3623**U.S. PATENT DOCUMENTS**

Examiner Initials	Item	Document Number	Date	Name	Class	Subclass	Filing Date If Appropriate
/G.P./	126	6,351,467	02/26/02	Dillon			
	127	6,353,851	03/05/02	Anupam, et al.			
	128	6,360,250	03/19/02	Anupam, et al.			
	129	6,370,547	04/09/02	House, et al.			
	130	6,404,857	06/11/02	Blair, et al.			
	131	6,411,989	06/25/02	Anupam, et al.			
	132	6,418,471	07/09/02	Shelton, et al.			
	133	6,459,787	10/01/02	McIlwaine, et al.			
	134	6,487,195	11/26/02	Choung, et al.			
	134	6,493,758	12/10/02	McLain			
	134	6,502,131	12/31/02	Vaid, et al.			
	137	6,510,220	01/21/03	Beckett, II et al.			
	138	6,535,909	03/18/03	Rust			
	138	6,542,602	04/01/03	Elazer			
	146	6,546,405	04/08/03	Gupta, et al.			
	141	6,560,328	05/06/03	Bondarenko, et al.			
	142	6,583,806	06/24/03	Ludwig, et al.			
	143	6,606,657	08/12/03	Zilberstein, et al.			
	146	6,665,644	12/16/03	Kanevsky, et al.			
	145	6,674,447	01/06/04	Chiang, et al.			
	146	6,683,633	01/27/04	Holtzblatt, et al.			

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						Yes No

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Examiner Initials	Item	Document Number	Date	Name	Class	Subclass	Filing Date If Appropriate
/G.P./	147	6,697,858	02/24/04	Ezerzer, et al.			
	148	6,724,887	04/20/04	Eilbacher, et al.			
	149	6,738,456	05/18/04	Wrona, et al.			
	150	6,757,361	06/29/04	Blair, et al.			
	151	6,772,396	08/03/04	Cronin, et al.			
	152	6,775,377	08/10/04	McIlwaine, et al.			
	153	6,792,575	09/14/04	Samaniego, et al.			
	154	6,810,414	10/26/04	Brittain			
	155	6,820,083	11/16/04	Nagy, et al.			
	156	6,823,384	11/23/04	Wilson, et al.			
	157	6,870,916	03/22/05	Henrikson, et al.			
	158	6,901,438	05/31/05	Davis, et al.			
	159	6,959,078	10/25/05	Eilbacher, et al.			
	160	6,965,886	11/15/05	Govrin, et al.			

FOREIGN PATENT DOCUMENTS

		Document Number	Date	Country	Class	Subclass	Translation	
							Yes	No
/G.P./	161	EP 0453128A2	10/23/91	EP				
/G.P./	162	EP 0773687A2	05/14/97	EP				
/G.P./	163	WO 98/43380	11/01/98	PCT				
/G.P./	164	WO 00/16207	03/23/00	PCT				
	165	EP 0989720	03/29/00	EP				
/G.P./	166	GB 2369263	05/22/02	UK				

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FOREIGN PATENT DOCUMENTS

	Document Number	Date	Country	Class	Subclass	Translation
						Yes No

OTHER DOCUMENTS (Including Author, Title, Date, Pertinent Pages, etc.)

/G.P./	1	"Customer Spotlight: Navistar International," Web page, unverified print date of 04/01/02
	2	"DKSystems Integrates QM Perception with OnTrack for Training," Web page, unverified print date of 04/01/02, unverified cover date of 06/15/99
	3	"OnTrack Online" Delivers New Web Functionality," Web page, unverified print date of 04/02/02, unverified cover date of 10/05/99
	4	"PriceWaterhouseCoopers Case Study" The Business Challenge," Web page, unverified cover date of 2000
	5	Abstract, net working: "An Online Bibliography," <i>Technical Training</i> pp 4-5 (November-December 1998)
	6	Adams et al., "Our Turn-of-the-Century Trend Watch" <i>Technical Training</i> pp. 46-47 (November/December 1998)
	7	Barron, "The Road to Performance: Three Vignettes," <i>Technical Skills and Training</i> pp. 12-14 (January 1997)
	8	Bauer, "Technology Tools: Just-in-Time Desktop Training is Quick, Easy, and Affordable," <i>Technical Training</i> pp. 8-11 (May/June 1998)
	9	Beck et al., "Applications of AI in Education," <i>AMC Crossroads</i> Vol. 1: 1-13 (Fall 1996) Web page, unverified print date of 04/12/02
	10	Benson and Cheney, "Best Practices in Training Delivery," <i>Technical Training</i> pp. 14-17 (October 1996)
	11	Bental and Cawsey, "Personalized and Adaptive Systems for Medical Consumer Applications," <i>Communications ACM</i> 45(5): 62-63 (May 2002)
	12	Benyon and Murray, "Adaptive Systems: from intelligent tutoring to autonomous agents," pp. 152, Web page, unknown date

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					Filing Date 08/01/2003		Group 3623	
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		Document Number	Date	Country	Class	Subclass	Translation	
							Yes	No
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